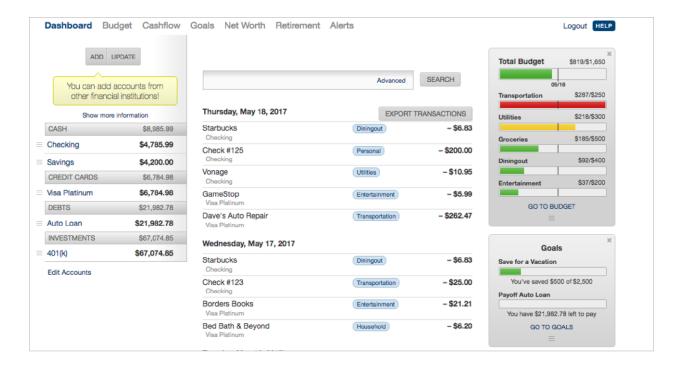


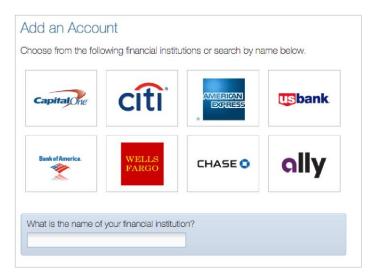
PFM User Manual

A brief walkthrough of the features of the SeaComm PFM

Dashboard

- 1. Account aggregation- add & update accounts (including external accounts), edit/delete accounts
- 2. Transaction feed- tagged transactions, split tagging, advanced search, and export transactions
- **3.** Widgets-visual snapshot of what's important to the user (customizable)



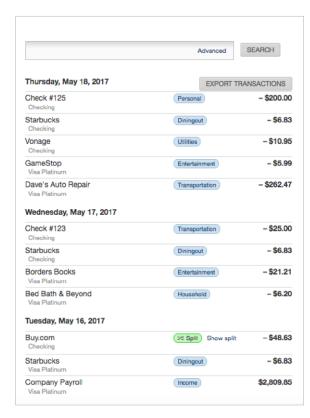


For adding an account select from one of the eight defaults or search the database.

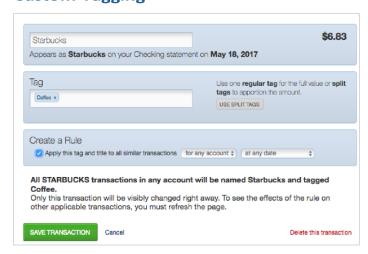
User will be prompted to enter online credentials for that account and connect to the PFM.

Tagging Transactions

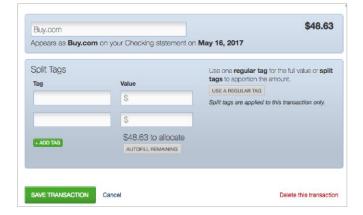
- 1. Click on a transaction to create a custom tag and apply it to similar transactions. To remove the default transaction, simply click on the "x" next to the tag. For example, the Starbucks transaction, has been changed to Coffee.
- 2. Split tagging allows the user to get specific and use multiple tags for one transaction. For example, in the Buy.com transaction, the user can change the tags to Personal & Business. Once complete, the transaction will display with a green tag.



Custom Tagging



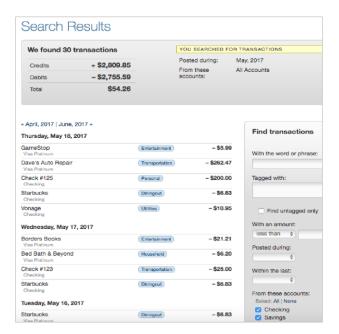
Split Tagging

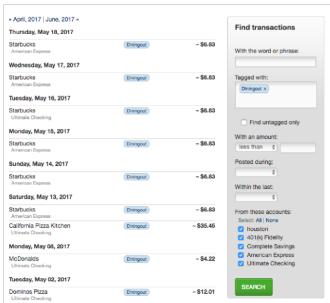


Transaction Search

Using the search tool allows the user to find transactions based on specific words, tags, or amounts. For example, the tag Dining Out was used to search transaction history:









Widgets

Seen on the right side of the dashboard and customizable the user can select several types:

Bills: View upcoming bills and paid bills.

Cash Flow Calendar: Monthly view of income and bills.

Expenses: Pie chart of top categories over last 30 days.

Budget: Summary of spending targets and monthly target.

Goals: Snapshot of goals and progress.

Upcoming Income: Sources of income by date.

Net Worth: Current net worth and previous month change.

Click on customize widgets to add more from the drop-down menu.

To remove widget's, click the "x" in the right- hand corner.

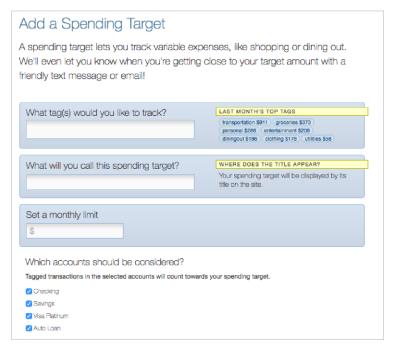
Budget

Spending targets allow the user to create budgets based on tags important to them.



The large bar on the top of the screen symbolizes the total amount of money for budgeting.

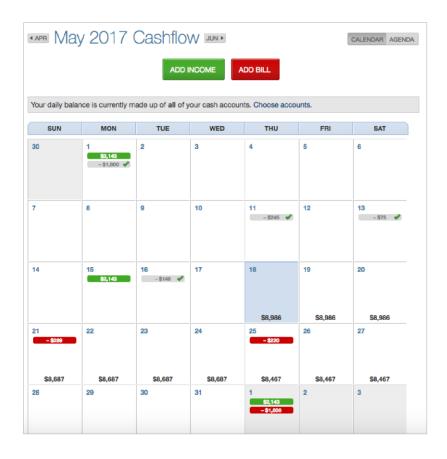
Further down on the screen shows progress for the month broken down by each spending target.

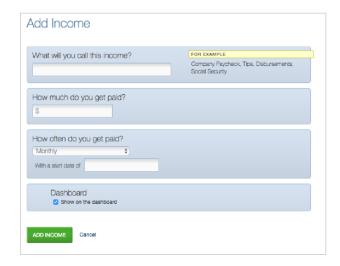


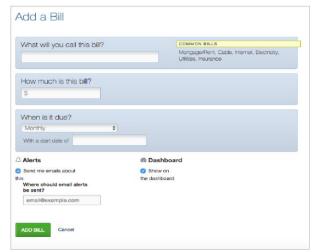
Enter the tags for the budget to track; include a name for the spending target and a monthly limit.

Cash Flow

Add bills and incomes on a recurring or non-recurring basis to more accurately depict available funds day to day.

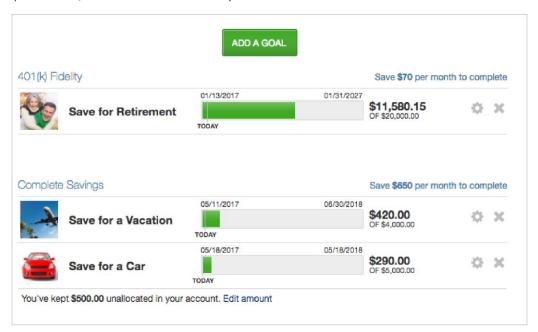






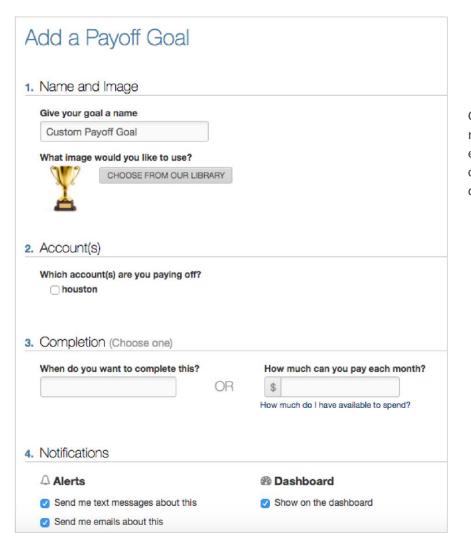
Goals

Create savings or payoff objectives. The goals are customizable by type, savings amount, and the user can see the current progress. This summary includes an overview of goals, how much needed to save to complete them, and which accounts they are attached to.





Select an image from the library that corresponds to the goal.



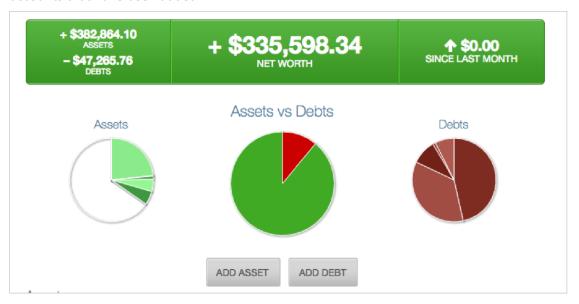
Create a custom name to make the goal specific, enter account to be considered, completion date or monthly amount.



Once all the information is entered the user will get a goal summary.

Net Worth

Monitor current assets and debts. The PFM automatically calculates net worth daily based on the accounts that have been added.



ssets		
401(k) Fidelity	Include in net worth calculation	\$89,078.1
Complete Savings	Include in net worth calculation	\$1,000.0
Ultimate Checking	Include in net worth calculation	\$4,785.9
Money Market	✓ Include in net worth calculation	\$18,000.0
emergency savings	✓ Include in net worth calculation	\$20,000.0
House value	✓ Include in net worth calculation	\$250,000.0
Pebts		
Debts	✓ Include in net worth calculation	\$21,982.7
	 ✓ Include in net worth calculation ✓ Include in net worth calculation 	
houston		\$16,784.9
houston American Express	✓ Include in net worth calculation	\$21,982.7 \$16,784.9 \$4,500.0 \$500.0

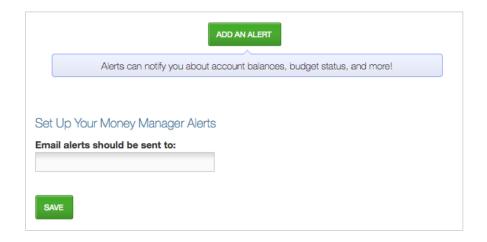
All accounts included in the PFM are automatically used in the net worth calculation.

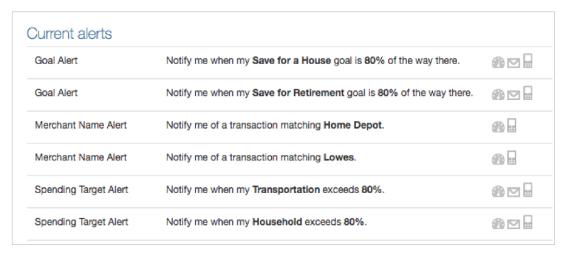
Users have the option to exclude any of their accounts from the calculation.

Manually added assets and debts, cannot be excluded from the calculation without deleting.

Alerts

Create customized alerts based on activity in the PFM. There are 6 different alert types to choose from. These alerts will always show on the top of the Dashboard, but the user can opt to receive text or e-mail alerts.





Account balance: Lets the user know when the balance of specified account falls below a certain amount.

Spending target: Notifies user when they spent a certain percentage of spending target(s).

Goal progress: Notified when a certain threshold is met towards a specified goal.

Bill reminder: Number of days before a bill is due.

Large transaction: Any transaction comes through that is over a certain amount.

Merchant name: A transaction is posted from a specified store.

Help

Find the Frequently Asked Questions and the ability to submit a support request for assistance.

The FAQs can be seen on the left- hand side of the 'HELP' page; simply click on a question to display an answer. If you cannot find the answer to your question here, you can use the 'Submit a Support Request' feature on the right- hand side. This will create a ticket request for our support team, who will respond by the end of the next business day.

Frequently Asked Questions

Top Questions

Q. Why do I have a red or blue error on one of my external accounts?

This is an indication of a problem connecting to your account. A blue 1 symbol often indicates a temporary external site issue or expected maintenance. This error message should resolve after a few days. Please contact us if the issue persists. A red 0 symbol is an indication of a login error. This can mean that your password needs to be updated, or you have security questions that need to be answered. Click the link provided in the error message to manually update your username and password. You may also be prompted with additional security questions. If your account still does not update, please contact us.

- Q. How do I add an account?
- Q. How do I add or change a tag?
- Q. How do I handle cash transactions like ATM withdrawals?
- Q. Can I pay bills with the Cashflow calendar?
- Q. How do I add Capital One 360 (formerly ING Direct)? My information is not being accepted.
- Q. I have more Focus questions. How do I contact you?

General

- Q. Why should I use Focus?
- Q. How do I start?
- Q. What shows up on my Dashboard?
- Q. What Browsers do you support?

Adding/Deleting Accounts

- Q. How do I find my financial institution?
- Q. How do I delete an account?

Submit a Support Request Submit further specific questions on Focus here. Which of these best describes your problem? Please describe the issue you're experiencing. What email address should we use to contact you? Do not share confidential information such as account numbers, credit or debit card numbers, or social security numbers. SUBMIT YOUR REQUEST